

**MITSUBISHI ELECTRIC CORPORATION**  
**PUBLIC RELATIONS DIVISION**  
7-3, Marunouchi 2-chome, Chiyoda-ku, Tokyo, 100-8310 Japan

**FOR IMMEDIATE RELEASE**

**No. 3396**

*Customer Inquiries*

*Media Inquiries*

Industrial Products Marketing Div.  
Asia MBD Promotion Department  
Mitsubishi Electric Corporation

Public Relations Division

[www.MitsubishiElectric.com/](http://www.MitsubishiElectric.com/)

Mitsubishi Electric Corporation  
[prd.gnews@nk.MitsubishiElectric.co.jp](mailto:prd.gnews@nk.MitsubishiElectric.co.jp)  
[www.MitsubishiElectric.com/news/](http://www.MitsubishiElectric.com/news/)

## **Mitsubishi Electric to Establish FA Products Service Center in Malaysia**

*New facility will strengthen local customer training and product service and support*

**TOKYO, February 15, 2021** – [Mitsubishi Electric Corporation](https://www.mitsubishielectric.com) (TOKYO: 6503) announced today that it will establish the Malaysia FA Center on the premises of its subsidiary Mitsubishi Electric Sales Malaysia Sdn. Bhd., which is located in Selangor state on the west coast of Peninsular Malaysia. The new facility, which is scheduled to start operating on March 1, will strengthen servicing and support for Mitsubishi Electric factory automation (FA) products in Malaysia and thereby facilitate expansion of the company's local business in FA systems.



Mitsubishi Electric Sales Malaysia Sdn. Bhd.,  
home of new Malaysia FA Center

The Malaysian FA market largely comprises an expanding base of local and Japanese enterprises. These firms span numerous industries, including electrical, electronic, automotive, food and beverage, and more, each of which requires various services for the FA products they use. Until now, the servicing of Mitsubishi Electric's FA products in Malaysia has been handled by the company's ASEAN FA Center in Singapore. To improve local access to timely service and support, Mitsubishi Electric has now decided to establish the Malaysia FA Center, which will also provide training, technical consultation and proposals for system enhancements and upgrades to meet the rising expectations of local customers.

**Malaysia FA Center**

Location	Mitsubishi Electric Sales Malaysia Sdn. Bhd.
Startup	March 1, 2021
Market	Malaysia
Employees	21 engineers (1 Japanese)
Business	Technical consultations, system proposals, product training and repairs targeting programmable logic controllers, inverters, servos, graphic operation terminals and robots, with service available in English, Malay and Japanese

**Mitsubishi Electric Sales Malaysia Sdn. Bhd.**

President	Hiroaki Ashizawa
Location	Lot 11, Jalan 219, POBox 1036, 46860 Petaling Jaya, Selangor Darul Ehsan, Malaysia
Ownership	Mitsubishi Electric Corporation: 30% Mitsubishi Electric Asia Pte. Ltd.: 70%
Paid-in capital	7 million Malaysian ringgits
Established	September 1981
Employees	125 (as of February 2021)
Business	Sales and after-sales service for air conditioners, home appliances, factory automation products and industrial automation machinery

###

**About Mitsubishi Electric Corporation**

With 100 years of experience in providing reliable, high-quality products, Mitsubishi Electric Corporation (TOKYO: 6503) is a recognized world leader in the manufacture, marketing and sales of electrical and electronic equipment used in information processing and communications, space development and satellite communications, consumer electronics, industrial technology, energy, transportation and building equipment. Mitsubishi Electric enriches society with technology in the spirit of its “Changes for the Better.” The company recorded a revenue of 4,462.5 billion yen (U.S.\$ 40.9 billion\*) in the fiscal year ended March 31, 2020. For more information, please visit [www.MitsubishiElectric.com](http://www.MitsubishiElectric.com)

\*U.S. dollar amounts are translated from yen at the rate of ¥109=U.S.\$1, the approximate rate on the Tokyo Foreign Exchange Market on March 31, 2020